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Privacy Policy

- **Data Protection Commitment**

Brush Strokes Painting & Decorating is committed to protecting the privacy of all customers and individuals who contact us, ensuring all data is handled lawfully and securely.

- **Personal Data Collected**

We collect names, addresses, phone numbers, email addresses, and details relating to quotations or work carried out, along with limited technical information from website or digital interactions.

- **Purpose of Data Use**

Your information is used to provide services, manage bookings, maintain internal records, communicate professionally, comply with legal requirements, and support legitimate business operations.

- **Legal Basis**

All data is processed in accordance with **UK GDPR** and the **Data Protection Act 2018**, based on contractual necessity, legitimate interests, or legal obligations.

- **Trusted Third-Party Providers**

We share data only with essential service providers, including [IONOS](#), [Outlook](#), [WhatsApp](#), [OneDrive](#) and [Microsoft](#) each operating under its own privacy and security standards.



- **No Unauthorised Sharing**

We do **not** sell, trade, or disclose personal information to unauthorised parties under any circumstances.

- **Data Storage & Retention**

All personal data is stored securely and retained only for as long as necessary to fulfil business, legal, or operational requirements.

- **Your Rights**

You may request access to your data, ask for corrections, or request deletion where appropriate. Concerns may be raised with the

(IT & Design Management.)

- **Email Confidentiality Notice 1**

All emails and attachments sent by us are confidential. If you are not the intended recipient, you must delete the message immediately and notify the sender. Unauthorised copying, disclosure, or misuse is strictly prohibited and may be unlawful. Opinions expressed in emails are those of the individual sender and not necessarily of Brush Strokes Painting & Decorating LTD.

- **Email Confidentiality Notice 2**

Please Note This email is confidential, may be legally privileged and may contain personal views that are not the views of Brush Strokes. It is intended solely for the addressee. If this email was sent to you in error please notify us by replying to the email. Once you have done this please delete the email and do not disclose, copy, distribute, or rely on it. Under the Data Protection Act 2018 and the Freedom of Information Act 2000 the contents of this email may be disclosed. Any personal information you have given us will be processed in accordance with our privacy notices, available at <https://brushstrokesbymca.co.uk/privacy-policy/> . Brush Strokes reserves the right to monitor both sent and received emails.

Last Updated:

24/06/26

See The Difference

